

# NOTICE OF PROPOSED BILL CREDIT & DELIVERY RATE DECREASE FOR PA CUSTOMERS

To Our Customers,

National Fuel Gas Distribution Corporation (National Fuel) has filed a request with the Pennsylvania Public Utility Commission (PUC) to provide a one-time bill credit and ongoing rate reductions to customers. Rate reductions on monthly bills would include a reduction in base delivery rates and a temporary refund rate that would be effective for five years.

Customer Class	One-time Bill Credit (Current Active Customers)	Rate Reductions (Avg. Annual Savings)
Residential	\$100	\$53
Commercial	\$250	\$106
Industrial	\$1,500	\$739

National Fuel is requesting that the one-time credit be applied to customer accounts on bills issued during October 2021 and the base rate reduction and refund rate begin on Oct. 1, 2021.

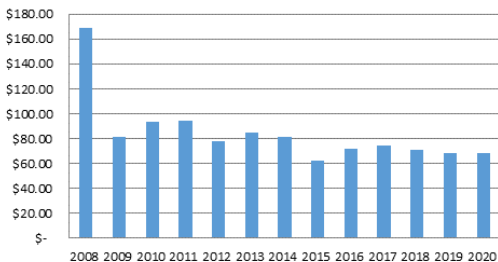
National Fuel determined that other post-employment benefit (OPEB) amounts that were authorized by the PUC are no longer necessary to be collected from customers. OPEB, future healthcare benefits for employees upon retirement, can be met with existing funds and certain funds previously collected can be returned to customers.

National Fuel is seeking approval from the PUC now to deliver savings for all customers in advance of the next winter heating season and provide relief for the families and businesses negatively impacted by the pandemic.



Since our last base rate proceeding in 2006, the average residential customer bill has decreased by approximately 50% as a result of diligent cost control by National Fuel and access to affordable natural gas.

### Monthly Bill Comparison



To determine how the requested decrease may affect your natural gas bill, contact us at **1-800-365-3234**.

The PUC may change the amount of the rate decrease requested by the utility for each customer class. As a result, the rate charged to you may be different than the rate requested by National Fuel.

There are three ways to participate in National Fuel's request to change its rates:

1. You can file a formal complaint.
2. You can send a letter telling why you object to the requested rate decrease.

Send your letter or request for a formal complaint form to:

Pennsylvania Public Utility Commission  
Post Office Box 3265  
Harrisburg, PA 17105-3265

3. You can be a witness at a public input hearing if one is held.

For more information, call the PUC at 1-800-782-1110.



**National Fuel**<sup>®</sup>  
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For translation services, please contact 1-800-365-3234.

NFG RATES 09/2021 PA