



nationalgrid

Customer Assistance Event



Please join us.

**Wednesday,
March 19, 2025
10 a.m. – 2 p.m.**

Tonawanda Senior Center
35 Main Street
Tonawanda, NY 14150

Consumer Advocates will be on-site to help you explore options and determine your eligibility for assistance including the following:

- **Energy Affordability Program (EAP)**
- **Payment Plans**
- **Budget Plan**
- **Special Protections**
- **Care & Share**

If you receive HEAP, Lifeline Telephone Service Program, SNAP, Medicaid, Veterans Disability or Survivors Pension, Supplemental Security Income (SSI), Federal Public Housing Assistance, Child Health Plus, Utility Guarantee/Direct Vendor Programs, Temporary Assistance for Needy Families (TANF), Safety Net Assistance, or for those living on Tribal Lands – Bureau of Indian Affairs General Assistance, Head Start, Tribal TANF, and Food Distribution Program on Indian Reservations please make sure to bring a current year/season's award letter to enroll in our bill discount for your gas and electric accounts (if you aren't already enrolled).

With participating vendors:

Elderwood
Orchid Adult Day Program
Erie County Bar Association
Neighborhood Legal Services

National Fuel Gas
Erie County Senior Services/Heap
FeedMore of WNY
American Medical Response, Inc



Connect with those who care.

Life can be hard, but finding assistance shouldn't be.