

LIURP Frequently Asked Questions

This information answers common questions regarding our Low-Income Usage Reduction Program (LIURP)



What is LIURP?

LIURP provides weatherization for qualifying households to help reduce energy bills and usage, **AT NO COST TO YOU**. LIURP is a state mandated, usage reduction program for low-income customers. LIURP is designed to assist customers by reducing their energy usage, thus lowering your monthly bills.

What is the cost to having my home weatherized?

For qualifying homes, there is absolutely **NO COST** to you. National Fuel is mandated by the state to offer this type of program to those eligible households for **FREE**. Weatherizing your home has significant benefits including reduced energy costs which allows money to be freed up for other essential household needs.

What are the benefits to having my home weatherized through LIURP?

Proper weatherization provides benefits all year round, from stabilizing indoor temperature and humidity in summer to making living spaces warmer and safer in the winter. When you allow our certified weatherization contractor access to your home, they will determine where you're losing the most energy. After weatherization is completed, your home should be much more efficient, resulting in lower usage thus saving you money.

What work may be done in my home?

- Required Blower door-guided air sealing
- Furnace clean and tune, and safety inspection
- Energy Audit and Energy Education Sessions
- Wall and/or attic insulation when appropriate
- Heating system repairs
- Other weatherization measures

Do I have to own my home to qualify for weatherization?

No, renters are eligible for the program with their landlord's approval. You will not be penalized if your landlord does not agree.

How do I know if I'm eligible?

If you have had service for 12 consecutive months, use 900 cubic feet of gas or more over the past 12 months, have a gross annual income with 200% of the Federal Poverty Level or less and are a homeowner or renter, you may qualify. If you are not sure if you qualify call 1-800-365-3234 and speak with one of our customer service representatives.

How do I apply to have my home weatherized?

Call 1-800-365-3234 and let them know you are interested in having your home weatherized. A customer service representative will ask you some questions to confirm your eligibility and then one of our certified weatherization contractors will reach out to you to set up an appointment.



National Fuel®

**Saving on energy makes
life more comfortable.**

