# **LIURP Program Features**

# Please Read and Keep

This information explains our Low Income Usage Reduction Program (LIURP) and the benefits to you as a participant.



#### **Program Overview**

LIURP is National Fuel's usage reduction weatherization program that provides energy conservation information and energy saving home improvements to qualifying homeowners and renters at NO COST. LIURP is designed to assist customers reduce their energy usage, thus reducing their bills.

## **Eligibility**

- o 12 consecutive months of service
- o High gas usage
- Gross income of 200% of the Federal Poverty Level or less
- Homeowner or Tenant with Landlord approval

## **Program Benefits**

- FREE to qualifying customers
- o Reduces energy bills
- o Makes your home more comfortable
- Makes your home a safer living environment
- Warmer home during the heating season
- o Cooler home during the summer

#### What's Included

- Furnace clean & tune, safety inspection
- o Required testing for inefficiencies and air leakage
- o In Home Energy Audit and Energy Saving Information
- Wall and/or attic insulation when appropriate
- Necessary heating system/water tank repair or replacement
- Weatherstripping and other energy saving improvements

### **Understanding Your Energy Burden**

$$\frac{\textit{Monthly Bill}}{\textit{Monthly Income}} = \textit{Energy Burden}$$

#### **Example:**

$$\frac{\$200}{\$2,000} = 0.10 = 10\%$$

#### **Calculate Your Energy Burden:**

$$\frac{Monthly Bill}{Monthly Income} = \%$$

#### **Energy Audit**

An energy audit can show you where you might be able to conserve energy and lower your gas bill. An Energy Management Representative will check your furnace, water heater, insulation, weatherstripping and any other areas in your home to determine where energy is being lost. No repair or replacement work will be included in the audit.

## **Energy Conservation**

Energy efficiency tips will be provided which can help reduce emissions, increase household efficiency and put a little more money in your pocket. Making small, inexpensive adjustments can make a big difference!

#### **Energy Burden**

An energy burden is the percentage of household income that goes towards energy costs. A high gas energy burden is defined as a household spending more than 6% of their income towards energy costs. Use the calculation above to determine what your energy burden is. If your energy burden exceeds the recommended 6% burden and you meet the eligibility requirements, National Fuel's assistance programs may help you lower your energy burden, resulting in lower gas bills.

# **Emergency Repair and Replacement Program (ERRP)**

This program is included in National Fuel's Weatherization Program. The program will assist income eligible households with heating or hot water emergencies by repairing or replacing hot water tanks and heating equipment only. Equipment will be evaluated for safety and to determine if inoperable. This is available for homeowners only. No rental properties.

# **Landlord Requirements**

Landlords must agree to weatherization work for it to be performed. If a multi-unit, all tenants must qualify.



