



Enhanced Energy Affordability Program (EEAP) Application

Scan to
apply
online!



The New York Enhanced Energy Affordability Program (EEAP) provides utility bill discounts for income-qualified households across New York. This 2-year pilot program serves households who don't qualify for the Energy Affordability Program (EAP), which is available to those receiving eligible government assistance benefits*. You can only be enrolled in one program at a time.

To apply, print clearly in blue or black ink, complete all required fields, and include proof of all sources of income covering at least 1 month. This application can also be completed online at nyeeap.com.

Eligibility Requirements:

- Active residential electric or gas account with a participating NY utility
- Household income below program limits

***Note:** If you receive any state or federal benefits, you should apply for the Energy Affordability Program (EAP) through your utility company.

State/Federal programs include:

- | | | |
|--|---|--|
| - Home Energy Assistance Program (HEAP) [LIHEAP] | - Utility Guarantee / Direct Vendor programs | - Bureau of Indian Affairs General Assistance |
| - Supplemental Nutrition Assistance Program (SNAP) | - Temporary Assistance for Needy Families (TANF) | - Tribal Head Start |
| - Medicaid | - Safety Net Assistance & Emergency Safety Net Assistance | - Tribal TANF |
| - Veterans Disability or Survivors Pension | - Lifeline Telephone Service Program | - Food Distribution Program on Indian Reservations |
| - Supplemental Security Income (SSI) | | |
| - Federal Public Housing Assistance | | |

Applicant Information

First Name:

Last Name:

Street Address:

Unit/Apt:

City:

State:

Zip Code:

Phone:

☐ Mobile ☐ Landline

Email:

Preferred Contact Method: ☐ Phone ☐ Email

Utility Account Information

If your utility is not listed, contact them about how to apply.

Select all that apply:

Account number(s):

- ☐ Central Hudson Gas & Electric
- ☐ Con Edison
- ☐ National Fuel
- ☐ National Grid
- ☐ NYSEG
- ☐ Orange & Rockland
- ☐ RG&E

New York Enhanced Energy Affordability Program (EEAP) Application (Continued)

Income Information

How many people are in your household? Your household includes you, your spouse, and children or dependents who live with you.

Seniors (65+):	Adults (18–64):	Children (0–17):	Total:
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What is your monthly household income, before taxes?

Certification

I hereby attest that all information I've provided in this application is true and complete to the best of my knowledge.

I agree to receive email and/or SMS communications from Promise or rebates implementers regarding my application and related matters. I can unsubscribe from emails at any time by clicking the 'unsubscribe' link. I accept any SMS message and data rates that may apply. Message frequency varies. Text STOP to opt-out from SMS.

I understand that automated systems or artificial intelligence (AI) tools may be used in the processing of my application.

I understand that the information included in this application will be used to determine my eligibility, and that my eligibility determination will be shared with my utility provider(s). If I am approved, I may be automatically enrolled for an account at another energy utility (if applicable).

I agree to Promise's Terms of Use (promise-pay.com/terms), Privacy Policy (promise-pay.com/privacy-policy), and Consent to Electronic Communications (promise-pay.com/terms-of-electronic-consent).

I understand that my application is not complete until all required income documentation has been submitted.

Signature:

Date:

Household Information

Tell us about your household members. Enter the name, date of birth, and income received by each household member - including yourself.

Name (applicant):

Date of Birth:

Income Type(s): ☐ Wages

☐ Retirement

☐ Gig work

☐ Family and child support

☐ Self-employment

☐ Investment and savings

☐ Social security

☐ No income

☐ Other government benefits

☐ Other:



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Household Member Details

Household Information

Tell us about your household members. Enter the name, date of birth, and income type for each household member. Print this page multiple times for additional household members.

Name:

Date of Birth:

Income Type(s): ☐ Wages
☐ Gig work
☐ Self-employment
☐ Social security
☐ Other government benefits
☐ Other:

☐ Retirement
☐ Family and child support
☐ Investment and savings
☐ No income

Name:

Date of Birth:

Income Type(s): ☐ Wages
☐ Gig work
☐ Self-employment
☐ Social security
☐ Other government benefits
☐ Other:

☐ Retirement
☐ Family and child support
☐ Investment and savings
☐ No income

Name:

Date of Birth:

Income Type(s): ☐ Wages
☐ Gig work
☐ Self-employment
☐ Social security
☐ Other government benefits
☐ Other:

☐ Retirement
☐ Family and child support
☐ Investment and savings
☐ No income

Name:

Date of Birth:

Income Type(s): ☐ Wages
☐ Gig work
☐ Self-employment
☐ Social security
☐ Other government benefits
☐ Other:

☐ Retirement
☐ Family and child support
☐ Investment and savings
☐ No income



New York Enhanced Energy Affordability Program (EEAP) Application Frequently Asked Questions (FAQs)

Mail completed form to:

CLEAResult - NY EEAP
16350 Felton Rd., Lansing, MI 48906
Phone: 877-400-2501 Fax: 517-580-5134

Eligibility

What counts as income? The following types of income are considered countable. You need to provide documentation of these income sources, covering a full month. If you are unsure of whether you need to provide documentation, you should provide the documentation.

- Gross wages and salaries (before deductions)
- Commissions (before deductions)
- Per diem income (e.g. jury duty, poll worker, exam proctor)
- Net profit from self-employment after allowable deductions
- Net profit from rent after allowable deductions
- Social Security payments
- Supplemental Security Income (SSI), including payments paid to or on behalf of full-time dependent students
- Railroad Retirement benefits
- Retroactive lump sums for Social Security, SSI, or Railroad Retirement which can be prorated over a specific period of time
- Unemployment insurance benefits (UIB), Striker benefits from union funds, workers' compensation payments, and disability payments
- Veteran's benefits, including disability payments, and veteran's survivor's benefits
- Pensions and payments from insurance and annuities
- Alimony/Spousal Support
- Child support payments, court ordered amount or actual amount received if less
- Military family allotments and housing allowance to military personnel
- Regular cash support from family or someone not living in the household
- Dividends & interest
- Royalties
- Income from estates or trusts
- Interest portion of mortgage/land contract payments received by the household
- Disbursements from IRAs and 401ks
- Severance pay

What is considered a month of documents? To accommodate different payment cycles, you can provide documents that are dated within the last full month and this month.

The documents must cover at least 28 consecutive days for each income source:

- 4 paystubs if you are paid every week
- 2 paystubs if you are paid every two weeks
- 2 paystubs if you are paid twice a month
- 1 paystub or document if you are paid once a month

If you receive income from more than one source or job, provide documentation for each income source.

Can I apply if I am a renter? Yes - renters can apply, as long as someone in your household's name is on the energy account (i.e. your energy account is not in the name of your landlord or leasing company).

Application

What happens after I mail in my application? Once your application arrives, we'll begin processing it right away. Please allow up to 5 business days from the date we receive your materials for our team to complete the review. We will contact you if we need any additional information or once a decision has been made.

Tip: Your application will be processed fastest if you include all supporting documentation with your application. Double-check that you've included everything before mailing.

What happens once I am approved? If you are approved, we automatically share your energy account's enrollment with your utility. You do not need to contact the utility to share your enrollment.

Once your application is approved, you will receive the EEAP discount within the next two billing cycles. If you do not see your discount after two billing cycles, please follow up with your utility company.

I was rejected - what are my options? You can re-apply if your situation has changed or you were denied for not providing all required documentation and now can do so. If you are not eligible for EEAP, you can contact your utility to discuss other assistance or payment options.

Additional FAQs can be found at nyeeap.com/faqs or call 877-400-2501