National Fuel®

BUFFALO SERVICE CENTER

COMMUNITY OUTREACH EVENTS

Let us help you manage your energy costs.

Speak with a National Fuel representative about available resources and get answers to questions about your gas utility account.

WEDNESDAY
NOVEMBER 11
10:00 a.m. – 2:00 p.m.

WEDNESDAY
NOVEMBER 18
10:00 a.m. – 2:00 p.m.

TUESDAY
NOVEMBER 24
10:00 a.m. – 2:00 p.m.

A representative can assist with:

NYS Energy Affordability Programs – Questions & Application
Learn about available assistance and program options.

Deferred Payment Agreements
Discuss payment arrangements that may fit your circumstances.

Budget Plan
Explore predictable monthly payment options.

Home Energy Assistance Program (HEAP)
Learn about eligibility requirements and get help completing and submitting HEAP applications.
**HEAP is anticipated to open on November 2, 2026.*

Neighbor for Neighbor
Learn about assistance available for customers with past-due balances.

Energy Efficiency Tips & The WeatherWise Rebate Program
Learn about ways to lower energy usage and available weatherization rebates.

For more events to connect with National Fuel, check out our Outreach Calendar.
Scan the QR code to view upcoming community events.

SCAN HERE

EVENT LOCATION

National Fuel Buffalo Service Center | 736 East Delavan, Buffalo, NY 14215

For General Questions Regarding Gas Service or Bill

Buffalo Area: 1-716-686-6123 | Outside Buffalo: 1-800-365-3234

7:00 a.m. - 6:00 p.m. Monday through Friday (excluding holidays)

SAFE ENERGY. STRONGER COMMUNITIES.