

National Fuel Gas Distribution Corporation
Pennsylvania Division
Natural Gas Choice and Competition Filing Requirement
Docket R-00994785

H. Collaborative Process

Describe the planned procedures for establishing and then operating a working group and collaborative process to seek resolution of operational and capacity issues related to customer choice as well as a working group to address broader issues relating to unbundling, customer choice and deregulation. Section 2204(f).

Response:

Distribution plans to contact licensed Suppliers serving customers in Distribution's service territory, and will also contact representatives of different classes of customers (industrial, commercial, residential) in order to establish a schedule for meetings which will be held on a regular basis in order to identify operational and capacity issues that are related to customer choice. Distribution will also work to address the broader issues in a similar fashion. Distribution will also address renewing and acquiring capacity as provided in its procedures for Renewing and Acquiring Capacity Contracts. See Exhibit 2 Schedule C 2d.