

National Fuel has upgraded the Transport Layer Security (TLS) protocol it uses for certain portions of our website to TLS 1.2 in order to maintain the highest level of data security for customer transactions. This change affects the following National Fuel web pages:

[National Fuel's Online Account Service E-Bill Portal](#)

[National Fuel One-Time Payment By Checking or Savings Account](#)

[National Fuel One-time Payment By Credit Card](#)

Access to the web pages listed above will no longer be available if you are using any of the following Web Browsers as they do not support TLS 1.2:

- **Apple Safari**: Versions 1 - 6
- **Apple Safari (mobile)**: Versions 3-4 and Version 5 (iPhone OS 3, iOS 4 only)
- **Google Android OS Browser**: Android versions: 1.0 - 4.4.4
- **Google Chrome**: Versions 1-29
- **Microsoft Internet Explorer**: Versions 1 - 10
- **Microsoft Internet Explorer Mobile**: Versions 7 - 10
- **Mozilla Firefox**: Versions 1 - 26, ESR Versions 10 - ESR 24.1.1
- **Opera Browser (Opera Mobile) (Webkit and Blink)**: Versions 14- 16

You will need to use one of the following Web Browsers that support TLS 1.2 in order to access the web pages listed above:

- **Apple Safari**: Version 7 or higher
- **Apple Safari (mobile)**: Version 5 (iOS 5 or 6) or Version 6 or higher
- **Google Android**: Android Version 5.0 or higher
- **Google Chrome**: Version 30 or higher
- **Microsoft Internet Explorer**: Version 11
- **Microsoft Internet Explorer Mobile**: Version 11
- **Microsoft Edge**
- **Mozilla Firefox**: Version 27 or higher, ESR version 31.0 or higher
- **Opera Browser (Opera Mobile) (Webkit and Blink)**: Version 17 or higher

Please note that your computer's operating system determines which web browser(s) can be installed on your computer. For example, Microsoft Internet Explorer Version 11 or Google Chrome cannot be installed on a computer running the Windows XP or Windows Vista operating system however Mozilla Firefox is supported by those operating systems.