



national fuel

Date: 3/22/20
To: NY Producers
From: C.M. Campbell / NFGD
RE: Meter Maintenance / COVID 19 Issues

Dear NY Producers:

Providing a steady, safe and dependable gas supply to our customers is a priority for National Fuel Gas Distribution and we consider Local Production an important piece in this endeavor.

Considering potential future complications attributed to the COVID-19 Pandemic, NFGD would like to help Producers provide a consistent and acceptable gas quality to our pipelines.

Understanding that COVID-19 may negatively affect a Producer's workforce, and that a Producer may not be able to replenish desiccant supplies, NFGD will allow Producers to voluntarily shut in meter stations that are low volume. This short term program will allow Producer's to focus their resources on larger volume meter stations.

Advantages to the Producer:

- 1) Focus manpower on the more commercially viable meter stations.
- 2) Temporary relief from Meter Maintenance charges.
- 3) Reduction of desiccant use while it is in a temporary short supply.

Advantages for NFGD:

- 1) A more reliable Production Gas Supply
- 2) A likelihood of good gas quality
- 3) Less GQ issues resulting in less NFG manpower resources needed.

In order for a Producer to participate you must do the following:

- 1) Identify and communicate to LP Department each meter station that you wish shut in.
- 2) Identify when you plan to shut in the meter station as well as when you anticipate turning it back on.

A minimum shut in of one month is required to qualify for Meter Maintenance relief.

Producers may call this recently established number: 716-871-8536 and/or email our Local Production Department at: LP_Dept@natfuel.com Use these contact methods to arrange for your participation in this Meter Maintenance Relief Program.

We will begin the program to suspend Meter Maintenance the month of April 2020. The Local Production Department must be notified by April 10th 2020 in order to participate. Requests must be made by the 2nd Friday of each month going forward until the projected end of the program, June 30, 2020.

For example purposes only:

The date is May 6th 2020. The Producer contacts LP Department to waive Meter Maintenance for the month of May (current month) and would be accepted. If, however, the producer calls on May 11th to suspend May Meter Maintenance, the Producer would not be approved since the last day to suspend May 2020 Meter Maintenance is Friday, May 8th 2020.

At this time, we are only extending this option to the Producer for three months, April, May and June 2020. As the three month program comes to an end, we will reevaluate whether there is a need to extend the program or allow it to come to its planned conclusion.

Best Regards

A handwritten signature in blue ink that reads "Charles M. Campbell". The signature is written in a cursive style with a large initial 'C'.

C.M. Campbell